

Hambleton is one of the safest places to live in England, and we want to keep it that way. The Closed Circuit Television System (CCTV) provided by the District Council has been in operation for ten years, and now covers the main shopping areas and car parks of Northallerton, Thirsk, Stokesley and Bedale. It also covers the public areas in the campus of the Friarage Hospital.

The service we provide

CCTV is an important tool to the Police and Community Safety Team in tackling crime and anti-social behaviour within Hambleton. The system collects and produces evidential images of suspects involved in crime and anti-social behaviour. All peak and retail opening times are covered by qualified CCTV operators. The CCTV section is in contact with retail outlets in the market towns of Northallerton and Thirsk by a two way radio system - the Shopwatch Scheme. Information passed from the retailers to CCTV has proven to be very successful and has resulted in a number of arrests for shoplifting and anti-social behaviour. It is hoped to expand the Shopwatch scheme to other areas covered by CCTV in the future. The cameras are also able to assist with traffic management as well as provide evidential packages for the Police to view for interview and court purposes. The incidents reported by CCTV along with the evidential packages have assisted the Police to secure 169 arrests during 2006 - 2007.

Currently there are 44 cameras in use across the district which provide good quality images that are relayed back to the CCTV Control Room in the Civic Centre in Northallerton.

These images are recorded and stored in a secure room with access being restricted to Police officers and CCTV staff, who look at the images for the purpose of gathering evidence of criminal or anti-social behaviour.

Our CCTV Operators

All the CCTV Operators are highly trained and hold the Security Industry Authority Licence (SIA). They understand the need for confidentiality and that any breach can lead to dismissal. They attend regular training refresher courses to keep them up to date with the latest technology and legislation.

Privacy, Human Rights and Data Protection

The CCTV system is used to prevent and detect crime in our district. It is not designed to spy on people going about their normal daily business. All recordings are kept for a maximum of 31 days and then wiped unless they are needed by the Police for evidence. Evidential tapes are then stored in a secure room until they are required for use in court, or the Police advise us that they can be destroyed.

Access to the CCTV Control room and associated equipment is restricted to CCTV Operators who have all gone through a vetting procedure before taking up employment with Hambleton District Council. Access to any recordings held in the control room is also restricted to operators and Police officers for the purpose of criminal investigations. This is a very important part of the Data Protection and Human Rights Acts.

Tell us what you think

To help improve the service we provide we would like to know what you think. If you have any suggestions, comments or wish to complain about the CCTV service we would like to know.

Please write to:

CCTV Supervisor
Civic Centre
Stone Cross
Northallerton
DL6 2UU

A copy of our CCTV Code of Conduct is available on request – please call into the Civic Centre or ring Customer Services on **0845 1211 555**

You can also visit our website:
www.hambleton.gov.uk

A large print version of this leaflet is available



The Civic Centre is accessible to people with a wide range of disabilities.

CCTV



What's it all about?



HAMBLETON
DISTRICT COUNCIL